



Retina Consultants of Oklahoma, PLLC
9821 S May Ave Oklahoma City, Ok 73159
(405)691-0505

Facility Guidelines for Patients

WELCOME TO RETINA CONSULTANTS OF OKLAHOMA

THANK YOU FOR TRUSTING US WITH YOUR VISION. AT RETINA CONSULTANTS OF OKLAHOMA, WE FOCUS EXCLUSIVELY ON DIAGNOSING AND TREATING DISEASES OF THE RETINA AND VITREOUS WITH COMPASSION, PRECISION, AND THE LATEST MEDICAL TECHNOLOGY. OUR DEDICATED TEAM IS HERE TO SUPPORT YOU EVERY STEP OF THE WAY—FROM YOUR INITIAL CONSULTATION TO ADVANCED TREATMENT AND ONGOING CARE. YOUR SIGHT IS OUR MISSION, AND YOUR COMFORT IS OUR PRIORITY.

1.TOBACCO-FREE: KEEP OUR ENVIRONMENT TOBACCO-FREE. YOU MAY NOT USE ANY TOBACCO PRODUCTS WHILE INSIDE OR OUTSIDE THE HEALTH CARE FACILITY.

2.SAFE ENVIRONMENT: KEEP A SAFE ENVIRONMENT FREE OF DRUGS, ALCOHOL, WEAPONS, AND VIOLENCE OF ANY KIND, INCLUDING VERBAL INTIMIDATION.

3.PHOTOGRAPHY-VIDEOGRAPHY: PHOTOGRAPHY, VIDEO, AND AUDIO RECORDINGS HAVE THE POTENTIAL TO VIOLATE PATIENT PRIVACY AND INTERFERE WITH PATIENT CARE. TO ENSURE PATIENT CONFIDENTIALITY AND MAINTAIN A SAFE AND RESPECTFUL ENVIRONMENT, WE PROHIBIT THE RECORDING OF ANY KIND OF A PATIENT VISIT WITHOUT PRIOR WRITTEN CONSENT FROM THE PRACTICE.

4.ASK QUESTIONS: WHEN YOU DO NOT UNDERSTAND YOUR CARE, TREATMENT, AND SERVICES OR WHAT YOU ARE EXPECTED TO DO. EXPRESS ANY CONCERNS ABOUT YOUR ABILITY TO FOLLOW YOUR PROPOSED CARE PLAN OR COURSE OF CARE, TREATMENT, AND SERVICES. **IT IS ESSENTIAL FOR PATIENTS TO FOLLOW THEIR DOCTOR’S RECOMMENDED CARE PLAN, AS NON-COMPLIANCE CAN NEGATIVELY IMPACT OCULAR HEALTH AND POTENTIALLY COMPROMISE VISUAL OUTCOMES.**

5.CANCELLATION AND No-SHOW POLICY: IF YOU DO NOT CALL TO CANCEL YOUR APPOINTMENT PRIOR TO 24 (TWENTY-FOUR) HOURS FROM YOUR APPOINTMENT, ARE MORE THAN 30 (THIRTY) MINUTES LATE, OR DO NOT SHOW FOR YOUR SCHEDULED APPOINTMENT, YOU MAY BE CHARGED UP TO A \$25 LATE CANCELLATION FEE. REPEATED LATE CANCELLATIONS AND/OR NO SHOWS MAY LEAD TO DISCHARGE FROM THE PRACTICE.